



**Cambridge City Council  
North Area Committee**

**Date:** Thursday, 7 September 2023

**Time:** 6.30 pm

**Venue:** via Microsoft Teams

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457000

**Agenda**

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Notes of previous meeting (Pages 3 - 10)

**Items for Discussion**

- 4 Community Group Presentation
- 5 Open Forum
- 6 Environmental Report - NAC (Pages 11 - 42)
- 7 Committee Action Sheet (Pages 43 - 44)

**City Councillors:** Bird, Carling, Divkovic, Gawthrope Wood, Gilderdale, Hossain, Sheil, Smart, Swift, Thittala Varkey, Todd-Jones and Wade

**County Councillors:** Bird, Black and Meschini

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- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk)
- Phone: 01223 457000

**NORTH AREA COMMITTEE**8 June 2023  
6.30 - 9.20 pm**Present**

**Area Committee Members:** City Councillors Bird, Carling, Gawthrope Wood, Gilderdale, Sheil, Smart, Todd-Jones, Wade, Bird and Black  
County Councillors Bird, Black and Rae

**Officers:**

Harm and Reduction ASB Manager: Sarah Steggles  
Committee Manager: Sarah Steed

**Others Present:**

Police Sergeant: Alice Jeffrey  
Inspector: Ed McNeill  
Representative from the Cambridge Branch of Parkinson's UK  
Representative from the Red Hen Project  
Senior Delivery Project Manager: Thomas Porter

**FOR THE INFORMATION OF THE COUNCIL****23/10/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Divkovic, Swift, Thittala Varkey and County Councillor Meschini.

**23/11/NAC Declarations Of Interest**

Member	Item	Interest
Gawthrope Wood	23/15/NAC	Member of Parkinsons UK and made a small donation to the charity.

**23/12/NAC Notes of previous meeting**

The notes of the meeting held on the 27 February 2023 were noted.

**Under paragraph 4.2.1 of the Council Procedure Rules, the Chair used**

**their discretion to alter the order of the agenda items. However, for ease of the reader, these minutes will follow the order of the published agenda**

### **23/13/NAC Policing and Safer Neighbourhoods NAC**

The Committee received a report regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local areas of concern and engagement activity noted in the report were:

- i. Street based drug dealing, including cuckooing.
- ii. ASB and dangerous driving across the north of the city and NO2 canisters.
- iii. Cycle crime.
- iv. Youth and knife crime.

A representative from the Garden Walk Resident's Association made the following comments:

- i. Expressed concern about children being exposed to drug dealing on the way to school and the impact on children of the constant exposure to this.
- ii. Expressed interest in the speeding data gathered for Gilbert Road.
- iii. Would report drug dealing incidents online.
- iv. Expressed concern about cars speeding on Victoria Avenue which had arisen as a consequence of the works being undertaken on Milton Road.

Councillor Todd-Jones encouraged members of the public to report incidences of drug dealing to the Police to help build up a picture of the issue which would assist the Police in allocating resources to tackle it.

Sergeant Jeffrey advised that no-one was reported for speeding in the Gilbert Road area when they undertook speeding checks but noted that this could have been because of their high visibility, which was a legal requirement.

Members welcomed and supported the work of the Police and Anti-Social Behaviour Team. Members expressed concerns regarding:

- i. Drug dealing in the Bramblefields area, Alexandra Gardens, Jubilee Gardens and Pointers Lodge (Chesterton Road).
- ii. Cycle theft at Cambridge North train station.

- iii. Impact of drug dealing on children using parks.
- iv. Speeding at Perse Way, Carlton Way and Roseford Road and queried what enforcement measures could be undertaken for the 'resident access' at Garden Walk.
- v. Knife crime (noted stabbing incident in Nuns Way).
- vi. Speeding and noisy bikes.

**Action: Sergeant Jeffrey to investigate what (if any) enforcement action could be undertaken regarding the vehicles which were driving ('rat-running') on Garden Walk where 'resident access/restrictions' applied.**

Inspector McNeill advised that there was an unauthorised encampment at Arbury Town Park and the City Council had asked the Police to consider their powers under the Criminal Justice and Public Order Act. The Inspector had given direction for those encamped to leave the land. The situation would be monitored.

### **23/14/NAC Greater Cambridge Partnership (GCP) Update on the Milton Road project**

The Committee received an update on the Milton Road project from the Greater Cambridge Partnership (GCP) Senior Delivery Project Manager. Further information could be found via: [Milton Road \(greatercambridge.org.uk\)](https://www.greatercambridge.org.uk)

A representative from the Garden Walk Resident's Association made the following comment:

1. Asked if any budget had been set aside to undertake remedial works to repair roads (for example Victoria Road) which had been impacted / damaged as a result of diversions arising from the Milton Road project.

The GCP Senior Delivery Project Manager advised that the length of Milton Road would be resurfaced once all other works had been completed but unfortunately repairs to other roads did not fall within the remit of the Milton Road project. Repairs to other roads would need to be reported to the County Council.

In response to comments made by the Committee, the GCP Senior Delivery Project Manager said the following:

- i. Had regular meetings with the Highways Street Works Team as they had to apply for permits for the work being undertaken. GCP communication methods included messages on their website, letter drops to residents

- and monthly newsletters. Understood the works were disruptive to residents and members of the public.
- ii. Noted concerns raised regarding the impact on road users exiting from Green End Road onto Milton Road particularly during peak travel times. The temporary traffic lights which had been installed were sophisticated ones. The sequencing had been reviewed to try and reduce the impact on road users however a primary concern was to reduce congestion building up towards the A14. Would ask the contractors to review the traffic light sequencing again. Works in the area were expected to be on-going until spring 2024.
  - iii. Highworth Avenue was expected to be closed from the end of July 2023. The GCP would start communications with residents about this next stage of works from the beginning of July. Noted concerns about how bright the lighting was and advised that the lights still needed to be dimmed. Shields for the lights could also be fitted.
  - iv. The Milton Road works were slightly behind schedule because of unexpected issues arising to do with utilities.
  - v. Confirmed that the section of new cycle path which was open was safe for people to use.
  - vi. Confirmed that a variety of trees were proposed to be planted along Milton Road.
  - vii. Confirmed that the pavements on Milton Road would mostly be segregated but some areas were shared use for example an area around Highworth Avenue (southbound).
  - viii. Advised that the spoil heap at Woodhead Drive was likely to remain for the duration of the works because of spoil arising throughout the project.

## **23/15/NAC Open Forum**

Representatives from the Cambridge Branch of Parkinson's UK and the Red Hen Project were invited to North Area Committee to talk about their groups.

A representative from the Cambridge Branch of Parkinson's UK said the following:

- i. [Cambridge Branch | Parkinson's local support finder \(parkinsons.org.uk\)](https://www.parkinsons.org.uk)
- ii. Had personal experience of caring for a family member with Parkinson's. Had volunteered at Cambridge Manor during the Covid pandemic.
- iii. Parkinson's affected approximately 150,000 people in the UK and over 12 million worldwide. People associated tremors as the main symptom of Parkinson's but each person with Parkinson's could have a number of symptoms.

- iv. Not many people knew where to turn for help following a diagnosis of Parkinson's. Parkinson's UK had 45,000-50,000 members.
- v. The Cambridge Branch had about 400 members. During the Covid pandemic regular 'cuppa and cake' zoom meetings were held every two weeks to keep people in touch. There were no fees to join the branch; funds were raised by events and donations.
- vi. Regular 'cafes' were held on the first Tuesday of the month at Arlington and the third Thursday of the month at Cambridge Manor. The cafes at Cambridge Manor were well supported.
- vii. Venues for yoga sessions were being explored within the north of the city as they were already successfully being run in the south of the city.

A representative from the Red Hen project said the following:

- i. [The Red Hen Project: Helping children to achieve at home and at school in Cambridge.](#)
  - ii. They worked with families within the CB4 area to support happy, healthy children. They provided 1-2-1 support at home, in school and in the community and also undertook outreach work to complement this.
  - iii. Their work led to improved life chances for children and reduced reliance on statutory services.
  - iv. Had completed a 'Theory of Change' document which was a one side of A4 document which set out why the Red Hen project was needed, what they did to meet those needs, what their values are, short-term and long-term outcomes and their overall goal.
  - v. They focussed on the individual needs of each family who had at least one child aged 3-11 years old. Their work could last 6-12 months but they could also provide long term support.
  - vi. They had a new referral partner Hundred Houses who they were pleased to be working with.
  - vii. The Red Hen project was based out of the Allia Future Business Centre (in the CB4 area) as it was important for families that the organisation was not based in a school as this ensured they were an independent/accessible place to visit.
  - viii. Encouraged people to read their Strategic Plan, look at the 'Theory of Change' document, spread the word about the Red Hen project, connect the organisation to other supporters, donate and volunteer.
1. A representative from the Garden Walk Resident's Association raised concerns about the poor conditions of roads. Noted the primary way for children to get to school in Cambridge was by walking, cycling, or scooting and due to the road conditions, this was hazardous. Noted

problems at Garden Walk, Victoria Road, and Carlisle Road. The pavements had steep slopes, damaged curbs, were too narrow, had uneven surfaces and vegetation prevented accessible use of the pavements.

**Action: Councillor Bird to ask Highways Officers to meet with the member of the public and see if anything could be done. Councillor Carling and Councillor Rae agreed to meet with the member of the public to look at overgrown vegetation.**

2. Wanted to highlight the Histon Road Area Residents Association (HRARA) book fund for grants was still open. Applications could be made to [contact@histonroadmemories.uk](mailto:contact@histonroadmemories.uk).

3. Noted the recent report of properties needing to be demolished in Darwin Green. Highlighted that Arbury ward residents along the Brierley Walk area had raised concerns about noise during regular working hours and out of hours. Queried if the sub-station was open.

**Action: Councillor Todd-Jones to liaise with Barratt Homes to check what they were doing about liaising with residents.**

Post meeting note: The meeting ran out of time to consider the following question regarding minute reference 23/8/NAC iii - Issue with the Milton P&R not attracting users of A10.

Asked if the Greater Cambridge Partnership (GCP) was planning any upgrades of the crossroad from Impington towards the A10 that would attract the drivers from Oakington, Histon and Impington to drive to the Milton Park & Ride instead of using the B1049 in Cambridge?

A representative from the GCP provided the following response:

There were no plans to upgrade the crossroads from Impington towards the A10 as part of any GCP project. The junction was upgraded by Cambridgeshire County Council several years ago and functioned well. Residents of Histon and Impington, and Oakington also have good access to the guided bus and other bus services.

The meeting ended at 9.20 pm



**CHAIR**

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# Environmental Report

## Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of February to July 2023

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# 1. Introduction

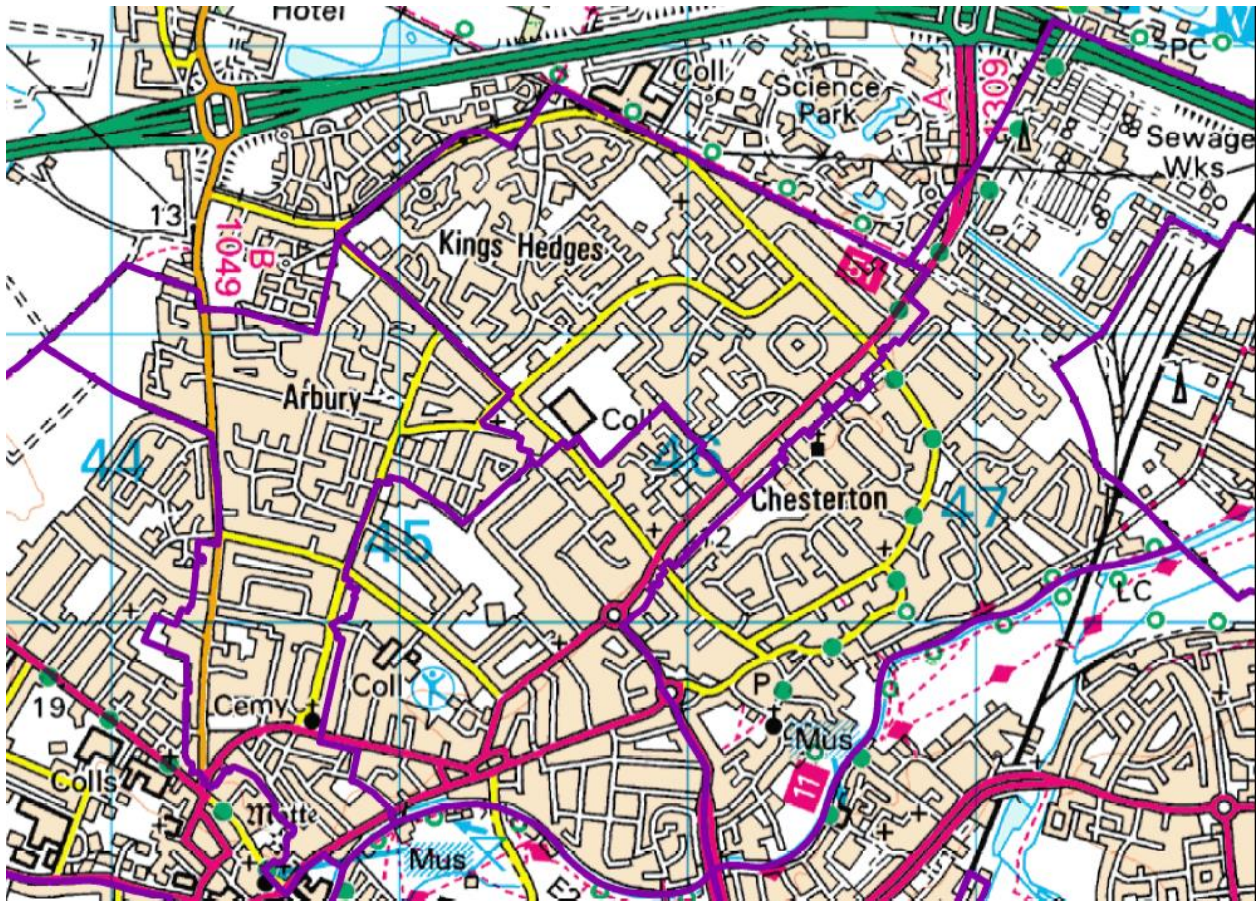
This report provides an overview of the council's Streets and Open Spaces, Environmental Health, and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street Cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – daytime and night-time noise complaints,

## 2. North Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



## Ward Profile: Arbury

### Map



### Community Engagement team

At Arbury Court play area volunteers undertook a deep clean with a litter pick and various tree care including weeding, mulching, and re-staking shrubs over two days. In March they also completed the weeding of the hedge around the play area to help encourage new growth, followed by pruning the hedge.

In April at St Albans Recreation Ground volunteers completed a group litter pick on the grounds and around the Meadows Centre.

Community Payback work parties spent two months in March and April completing works to improve the area on city homes estates, including edging pavements and clearing fallen leaves and moss.

Volunteers have a litter picking group that meets in either Arbury or Kings Hedges on a monthly basis.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

## Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been sixty-six investigations completed which resulted in

- Twelve fixed penalty notices and
- One case referred for prosecution.



The hot spot areas have been:

- Cockerell Road – Officers have investigated several fly tips in this area however have been unable to trace the suspects involved.
- Perse Way – There have been a number of fly tips at this location with two fixed penalty notices being issued and these have now been paid.
- Arbury Court - Next to the bins. There has seen a steady amount of waste being dumped there over the past couple of months. With seventeen separate investigations taking place. These investigations have resulted in three fixed penalty notices being issued.





Sixteen suspected abandoned vehicles have been investigated in the period. All of these vehicles have been claimed by the owner or were no longer on site when officers revisited the locations; Hot spots for abandoned vehicles in the period were Linden Close and Molewood Close

Three dogs were found straying and seized by the council during the last six months. The dogs were found straying at Arbury Road and Gilbert Road. Two of the three dogs were claimed by their owners, and one is still in kennels.

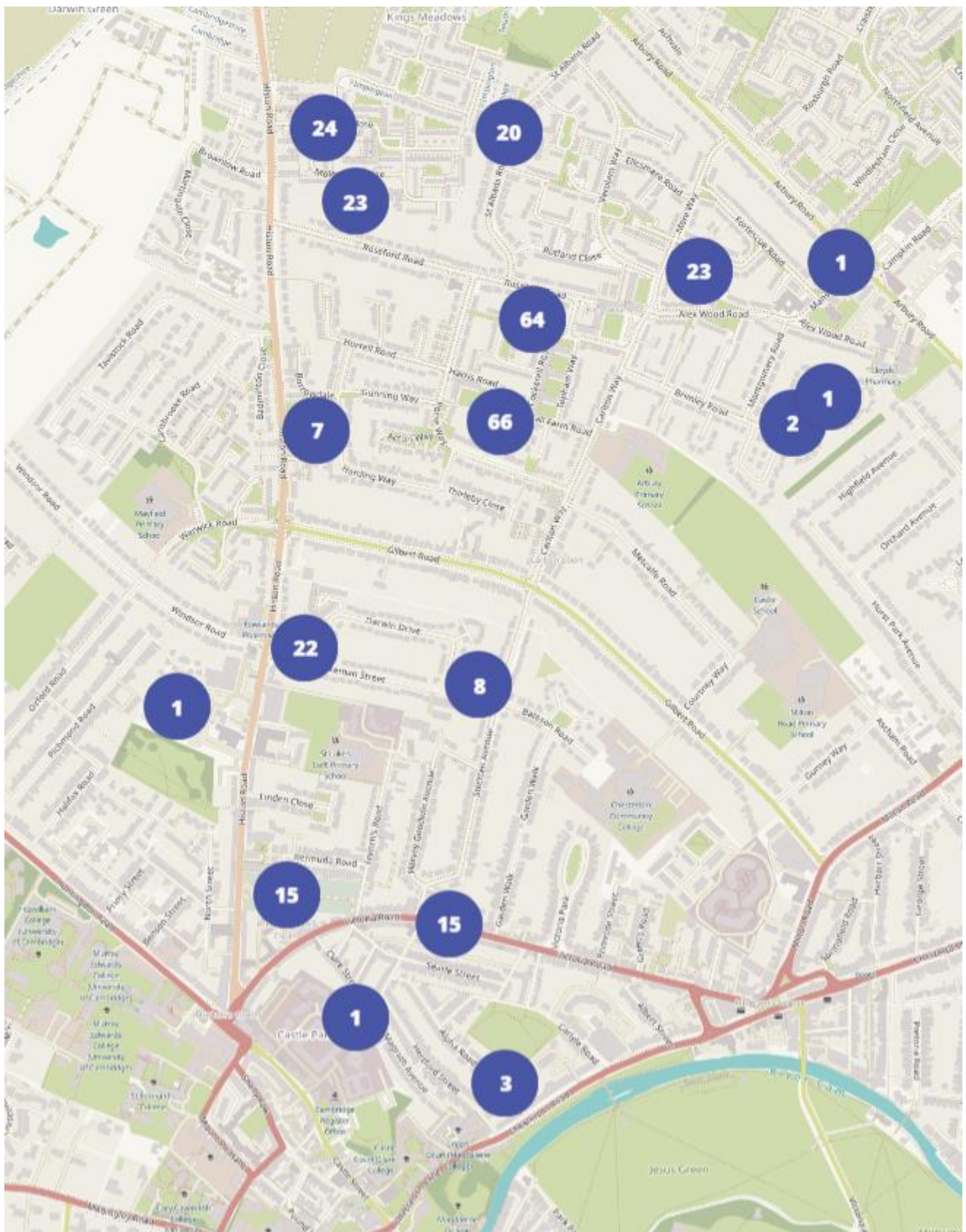
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Jess Toombs, and Andy Hine.

### **Operations service**

The Operations team have been busy sweeping all housing areas and main roads and deep cleaning the ward.

Operatives have been busy clearing all the leaf fall in the area and have been doing winter pruning ready for the bird nesting season. Operatives have been sweeping all the main roads and residential areas of detritus and carrying out deep cleaning as they move around the ward.

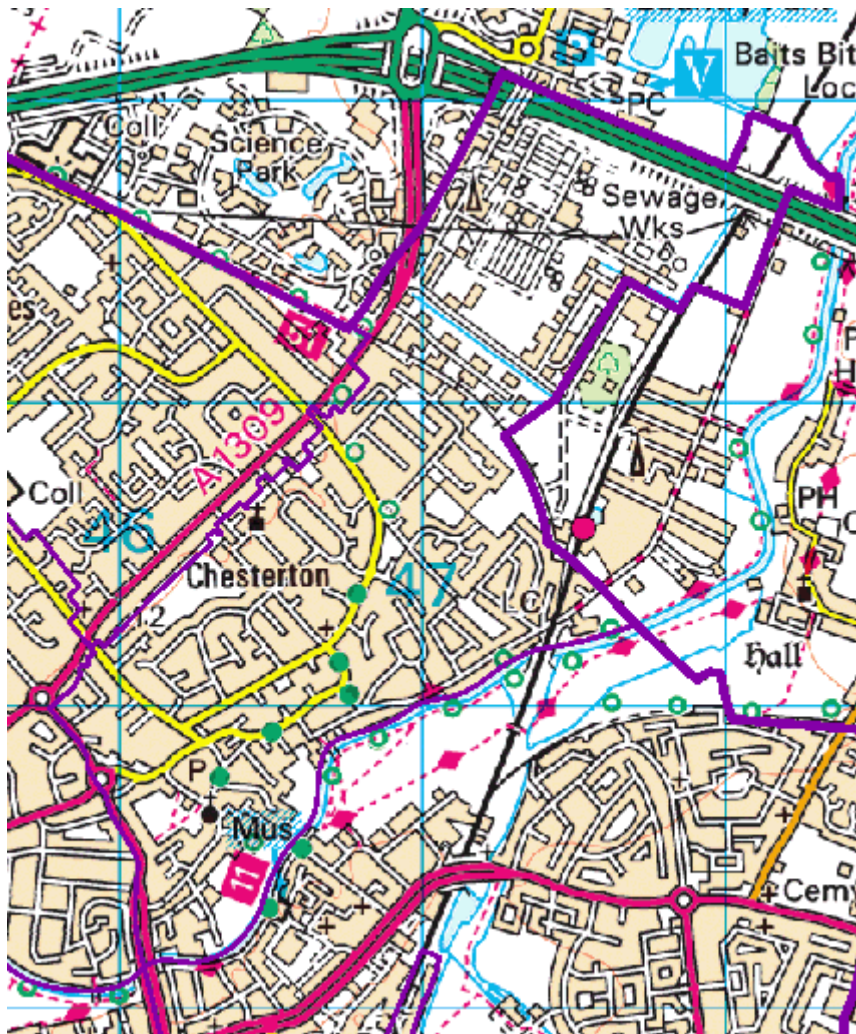
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: East Chesterton

### Map



### Community Engagement team

In March at Water Street volunteers completed some maintenance on the community garden, weeding and tidying and in April completed planting at the community garden. In May at Izaak Walton Way volunteers and local residents completed some maintenance of the community garden, built a bug hotel, and completed a litter pick of the area.

At Logans Meadow in both June and July the Community Engagement Team held corporate volunteering days with UCIM (University of Cambridge) and AECOM where they completed activities, including watering trees, clearing the halos around tree bases, and applying woodchip. These events involved a total of 47 volunteers.

In May, Community Engagement Officers worked with St Matthews School at Logans Meadow to undertake an immersive wildlife workshop day for the school children where they took part in a mini beast hunt and identification of the beasts that they found.

The team carried out a community clean-up day in East Chesterton at Maitland and Mortlock Avenue in May, which was supported by the Community Engagement Team, City Services, volunteers and as well as local community groups and council officers.

Community Payback work parties spent two months in March and April completing works to improve the area on city homes estates, including edging pavements and clearing fallen leaves and moss.

Volunteers have a litter picking group that meets in either East or West Chesterton on a monthly basis.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Officers conduct regular proactive patrols in the area, spending approximately five hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Green End Road and Milton Road.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.



In the last six months there have been 29 investigations completed which resulted in

- One Community Protection Warning,
- Ten fixed penalty notices for fly-tipping and domestic waste littering

- Seven fixed penalties issued for household waste duty of care



There have been no particular hot spot areas, Investigations have been widely spread out throughout the Ward.

Thirty-eight suspected abandoned vehicles have been investigated in the period.

- Three vehicles have been declared abandoned and were destroyed by the council resulting in two fixed penalty notices being issued and one case referred for Prosecution.
- Thirty-three vehicles have been claimed by the owner or were no longer on site when officers revisited the locations: and
- Two cases are still ongoing.

Hot spots for abandoned vehicles in the period were Primary Court and Moss Bank.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Long Reach Road – Repeated straying and fouling issue
- Fallowfield – repeated straying.

One dog was found straying and seized by the council during the last six months. The dog was found straying at Isaac Walton Way. This dog was claimed by their owners.

One warning letter was sent requesting the owners update their dog's details on an approved microchipping database. This case is still ongoing.

Officers respond to reports of illegal camping where a tent is in use. Any campers on site that are visited to be officers will be asked to move on and served a 24-hour notice to vacate. If a tent is abandoned after the 24 hours then it will be seized and stored for 28 days. Occupants of tents will be signposted to the relevant support agencies, and details of the camp passed onto the Street Outreach team who are able to respond. Officers will always seek to provide information to campers on how they can seek access to welfare facilities and support services.

In the period there have been four cases of illegal camping located at Logans Meadow.

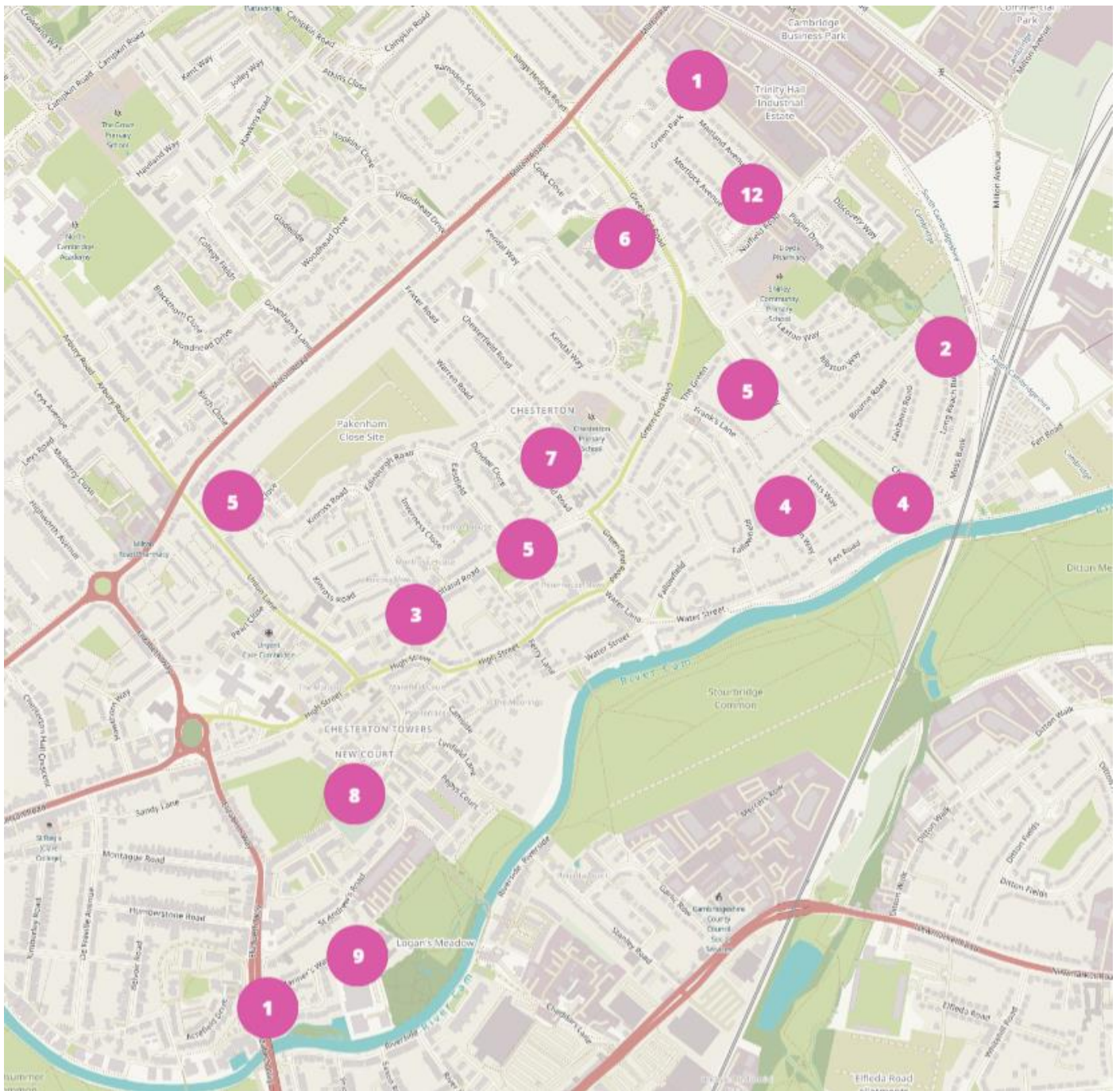
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Bree Donovan, and Adrian Bastiani.

### **Operations service**

Operatives have been working through East Chesterton sweeping the main roads and the residential areas, as well as clearing the leaf fall from the streets and parks across the ward. The grounds maintenance teams have been carrying out pruning works on housing sites and carrying out their winter pruning work.

Operatives have been busy litter picking the area the hot spots in this period have been Fen Road, Dundee Close and Logans Way which are being checked on a regular basis.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Local Nature Reserves

### Bramblefields Nature Reserve:

Officers have continued the project on experimenting with recycled commercial waste being used as a growing substrate. Originally this project began with using waste sinks/baths/toilets being crushed into fine particles and then using this as a growing medium for native wildflower and chalk grassland species.

This has now been increased to three new areas, each with different recycled commercial waste products being used as growing mediums; recycled waste crushed concrete, recycled crushed

bricks and low-grade gravels/sand. The areas have been created with the help of volunteers who have also been monitoring plant and invertebrate species.

So far, the results from the mounds have been very interesting and have sparked interest from Cambridge University and ARU Zoological Depts as a site for research.



### **Butterfly surveying**

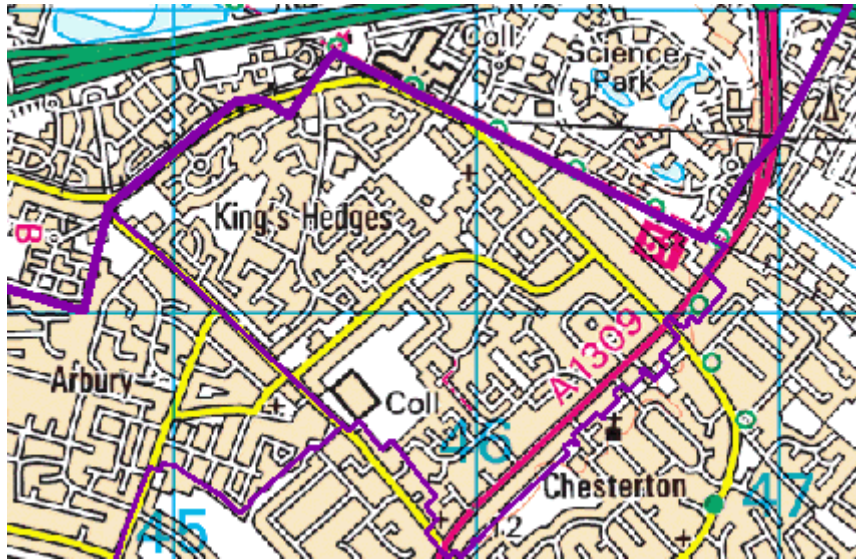
In May at both Bramblefields and Logan's Meadow reserves, butterfly surveying took place with volunteers to create species lists for both sites.





## Ward Profile: Kings Hedges

### Map



### Community Engagement team

In February at Kings Hedges Recreation Ground volunteers spent two days at cleaning the play area equipment, painting the building, sweeping the area, leafing and litter picking.

In June Community Engagement Team officers attended Arbury Carnival and held their 'design a reusable bag' activity, discussed environmental issues and promoted the volunteering scheme.

The team carried out a series of community clean-up days in Kings Hedges at Crathern Way in April, Wilson Close in June and Roxburgh Road in July which were supported by the Community Engagement Team, Greater Cambridge Shared Waste, City Services, volunteers and as well as local community groups and council officers.

Community Payback work parties spent two months in March and April completing works to improve the area on city homes estates, including edging pavements and clearing fallen leaves and moss.

Volunteers have a litter picking group that meets in either Arbury or Kings Hedges on a monthly basis.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately 7 hours per week there.

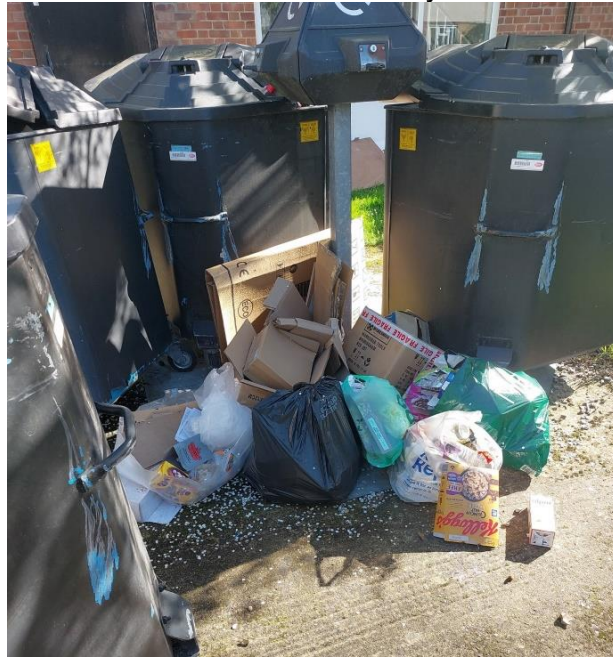
Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Kings Hedges Road and Northfield Avenue/Campkin Road area

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been 38 investigations completed which resulted in

- One Community Protection Warning,
- Twenty fixed penalty notices for flytipping and domestic waste littering
- Four fixed penalty notices for household waste duty of care



The hot spot areas have been

- Nuns Way/Crowland Way – There have been a number of investigations in this area and Officers have targeted patrols here.
- Atkins Road, Larkin Close and Hawkins Road There have been five fixed penalty notices issued in these areas for domestic waste issues.



Twenty-six suspected abandoned vehicles have been investigated in the period.

- One vehicle have been declared abandoned and was destroyed by the council.
- Twenty-three vehicles have been claimed by the owner or were no longer on site when officers revisited the locations: and
- Two cases are still ongoing.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Nuns Way Recreation ground - Dog on dog attack.
- Minerva Way – Dog fouling Community Protection Notice served

One dog was found straying and seized by the council during the last six months. The dog was found straying at King Hedges Road. The dog was claimed by their owners.

One warning letter was sent requesting the owners update their dog's details on an approved microchipping database. This case is still ongoing.

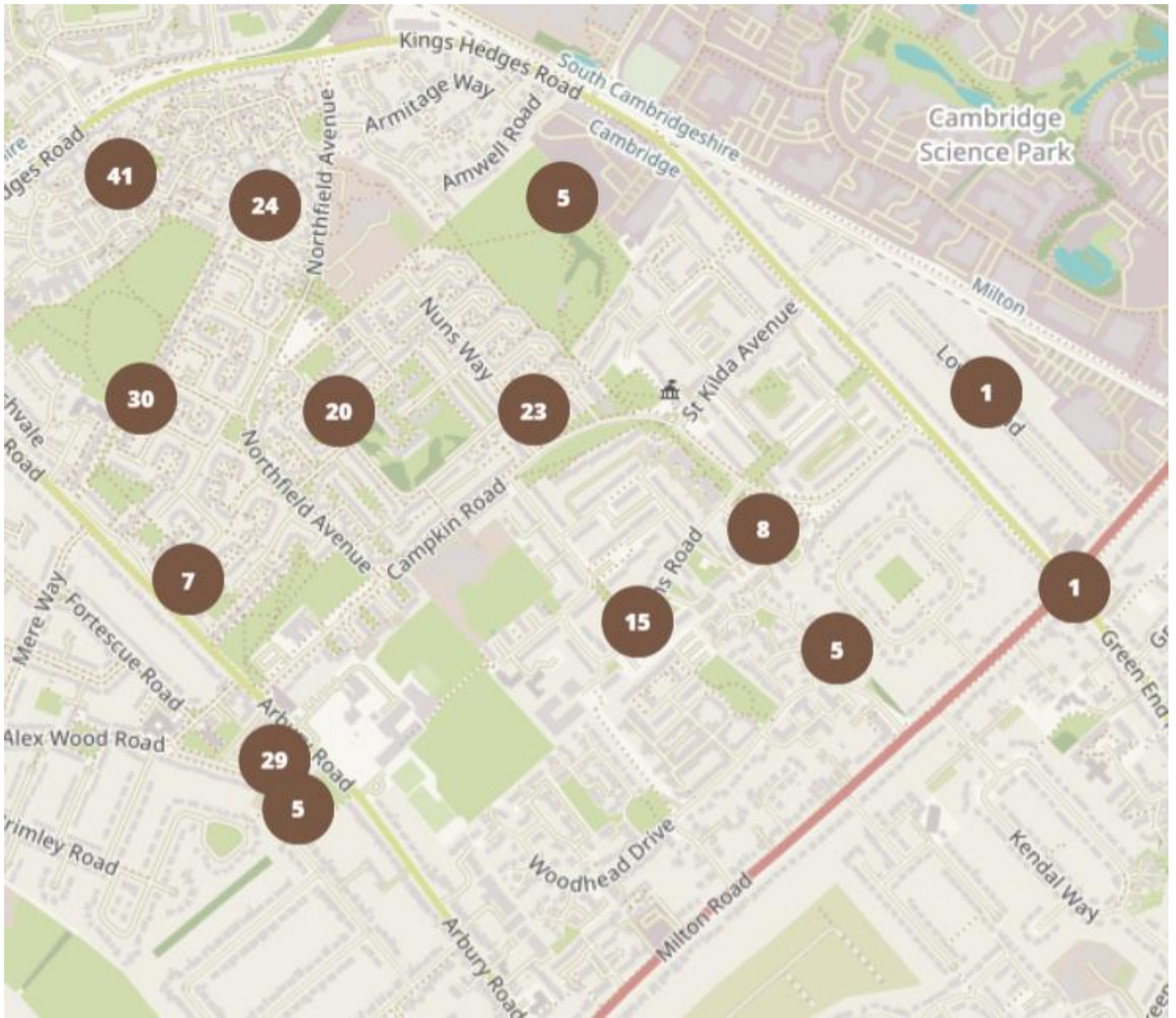
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Adrian Bastiani, and Bree Donovan.

### **Operations service**

The graffiti removal team have attended many offensive graffiti reports from Minerva Way within Kings Hedge. The cleansing team been busy sweeping all the main roads and residential of leaf fall and detritus and deep cleaning as they go.

The grounds maintenance teams have been busy cutting back trees and carrying out their winter maintenance. The sports pitches are being marked out monthly on Nuns War recreation ground so that when football returns they can use the pitches.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: West Chesterton

### Map



### Community Engagement team

At Gilbert Road volunteers undertook a session to water the new wildflower planters at Fellows House. In June at Ascham Road volunteers spent a session cutting grass and completing various tree works to support the Happy Bee Street area.

In June at Jubilee Gardens, the Community Engagement Team had a group of corporate volunteers from NatWest who completed a half-day session, undertaking tree care, bench renovation and painting railings.





Volunteers have a litter picking group that meets in either East or West Chesterton on a monthly basis.

Community Payback work parties spent two months in March and April completing works to improve the area on city homes estates, including edging pavements and clearing fallen leaves and moss.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Elizabeth Way and Milton Road.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been twenty-five investigations completed which resulted in

- Fourteen fixed penalty notices and
- Five cases are ongoing.

The hot spot areas have been:

- Chesterton Road recycling centre – There have been a number of fly tips at this location with seven fixed penalty notices being issued and these have now been paid.

- Elizabeth Way – Officers have investigated several fly tips in this area however have been unable to trace the suspects involved.
- Milton Road – Officers have investigated several fly tips in this area however have been unable to trace the suspects involved.



Three suspected abandoned vehicles have been investigated in the period.

- Two vehicles have been claimed by the owner or were no longer on site when officers revisited the locations: and
- One case is still ongoing.



Two dogs were found straying and seized by the council during the last six months. The dogs were found straying at Chesterton Road and Jesus Green. Both dogs are still in kennels.

Officers respond to reports of illegal camping where a tent is in use. Any campers on site that are visited to be officers will be asked to move on and served a 24-hour notice to vacate. If a tent is abandoned after the 24 hours then it will be seized and stored for 28 days. Occupants of tents will be signposted to the relevant support agencies, and details of the camp passed onto the Street Outreach team who are able to respond. Officers will always seek to provide information to campers on how they can seek access to welfare facilities and support services. In the period there have been one case of illegal camping located at Alexandra Bowling Green.

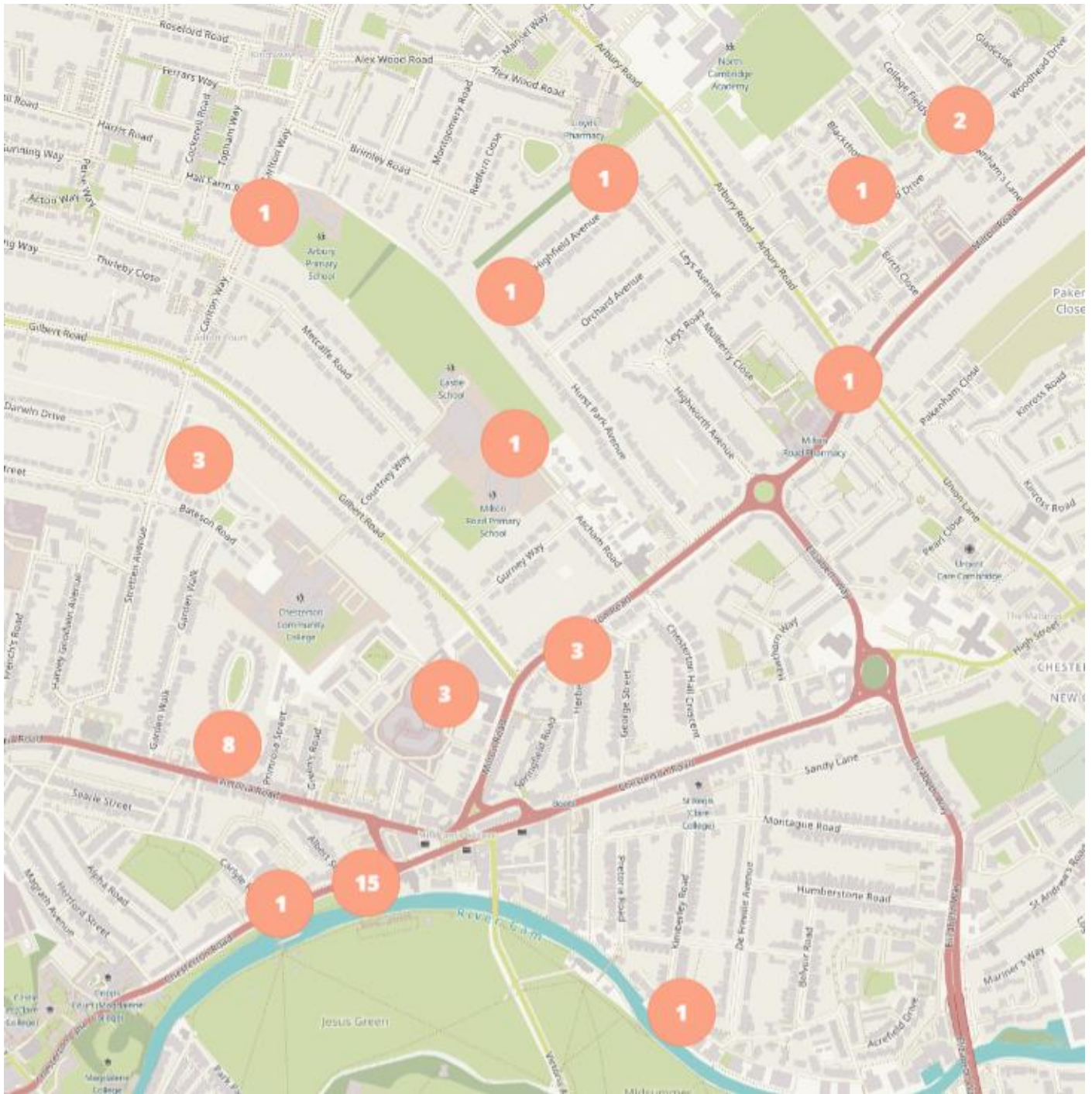
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Jess Toombs, and Andy Hine.

### **Operations service**

Our grounds maintenance team have been busy doing their winter pruning and our street cleansing operatives have been sweeping all the mains roads and residential areas from detritus and clearing the leaf fall as they go round the ward. We have had many graffiti reports from the ward this period from across the whole ward and our graffiti team respond promptly to clear the graffiti.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.





If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Community Engagement Team Updates

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements.

## Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April to June 2023):

Event	Date
Byron Square Community Clean Up Day	01.04 23
Crathern Way Community Clean Up Day	08.04 23
Trade recycling talk for Queens College	26.04 23
Hills Rd 6th Form College recycling stand	27.04 23

### 3. Environmental and Waste Data

#### Public Realm [North Area]

Period	Activity	Total number of incidents	Arbury	East Chesterton	Kings Hedges	West Chesterton
Feb 2022 to Jul 2022	Fly tipping	518	127	59	293	39
Feb 2023 to Jul 2023	Fly tipping	445	142	70	193	40
Feb 2022 to Jul 2022	Needles	3 needles (3 instances)	2 needles (2 instance)	0 needles	0 needles	1 needle (1 instance)
Feb 2023 to Jul 2023	Needles	14 needles (8 instances)	13 needles (7 needles)	1 needle (1 instance)	0 needles	0 needles
Feb 2022 to Jul 2022	Fixed penalty notices	38	10	8	19	1
Feb 2023 to Jul 2023	Fixed penalty notices	94	15	29	36	14

#### Summary of public realm data:

##### Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

**Needles:**

- Arbury: In March three needles were found on Cockerell Road, in April two needles were cleared from Perse Way and in June one needle was removed from Bermuda Road. In July there were four instances, one needle was cleared from Perse Way, one needle from Histon Road and there were two instances of needles at Cockerell Road – three needles were cleared from the sheds, and another two needles around the communal stairwells.
- East Chesterton: In June one needle was removed from the alleyway between Oak Tree Avenue and Union Lane.

**Fixed penalty notices:**

Fixed penalty notices issued across the period includes four for littering, forty-two for littering from a motor vehicle, eighteen for domestic waste littered, one for commercial waste littered, sixteen for breach of household duty of care for, two for small scale commercial waste flytipping and eleven for domestic waste small scale fly tipping.

**Private Realm [North Area]**

<b>Period</b>	<b>Activity</b>	<b>Investigations</b>	<b>Treatments Carried out</b>	<b>Informal Action / Written Warnings</b>	<b>Statutory Notices Served</b>	<b>Legal Proceedings</b>
<b>Feb 2022 to Jul 2022</b>	Pest Control	NA	127	NA	NA	NA
<b>Feb 2023 to Jul 2023</b>	Pest Control	NA	155	NA	NA	NA
<b>Feb 2022 to Jul 2022</b>	Refuse and waste complaints	11	NA	<b>Error! Bookmark not defined.</b>	0	0
<b>Feb 2023 to Jul 2023</b>	Refuse and waste complaints	9	NA	<b>Error! Bookmark not defined.</b>	0	0
<b>Feb 2022 to Jul 2022</b>	Other public health interventions <sup>1</sup>	12	NA	<b>Error! Bookmark not defined.</b>	0	0
<b>Feb 2023 to Jul 2023</b>	Other public health interventions <sup>1</sup>	17	NA	<b>Error! Bookmark not defined.</b>	0	0
<b>Feb 2022 to Jul 2022</b>	Noise complaints	79 <b>Error! Bookmark not defined.</b>	NA	<b>Error! Bookmark not defined.</b>	0	0
<b>Feb 2023 to Jul 2023</b>	Noise complaints	142 <b>Error! Bookmark not defined.</b>	NA	<b>Error! Bookmark not defined.</b>	2	0
<b>Feb 2022 to Jul 2022</b>	Private Sector Housing interventions	55 <b>Error! Bookmark not defined.</b>	NA	<b>Error! Bookmark not defined.</b>	12	0
<b>Feb 2023 to Jul 2023</b>	Private Sector Housing interventions	55 <b>Error! Bookmark not defined.</b>	NA	<b>Error! Bookmark not defined.</b>	21	0

<sup>1</sup> Other public health complaints include odour, smoke, bonfires, filthy and verminous

## Waste and Recycling Data [Great Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

<b>Activity 2022/23</b>	<b>Q1 Apr-Jun</b>	<b>Q2 Jul-Sept</b>	<b>Q3 Oct-Dec</b>	<b>Q4 Jan-Mar</b>	<b>Total – 2022/23</b>
<b>Total recycling rate</b>	51.71%	49.37%	49.32%	45.52%	48.98%
<b>Recycling rate – dry recycling</b>	20.44%	22.37%	23.65%	25.61%	22.15%
<b>Recycling rate – composting</b>	31.56%	26.97%	25.47%	19.80%	25.95%
<b>Amount collected for disposal</b>	48.00%	50.66%	50.88%	54.59%	51.03%

## 4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
Local Nature Reserves Ranger	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
Enforcement (Arbury)	Jess Toombs	01223 457730	<a href="mailto:jess.toombs@cambridge.gov.uk">jess.toombs@cambridge.gov.uk</a>
	Andy Hine	01223 458579	<a href="mailto:andrew.hine@cambridge.gov.uk">andrew.hine@cambridge.gov.uk</a>
Enforcement (East Chesterton, Kings Hedges and West Chesterton)	Bree Donovan	01223 457122	<a href="mailto:bree.donovan@cambridge.gov.uk">bree.donovan@cambridge.gov.uk</a>
	Adrian Bastiani	01223 458574	<a href="mailto:adrian.bastiani@cambridge.gov.uk">adrian.bastiani@cambridge.gov.uk</a>
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
North Area Operations Team Leader	Kieran Gentle	01223 458282	<a href="mailto:kieran.gentle@cambridge.gov.uk">kieran.gentle@cambridge.gov.uk</a>
Recycling Champions	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scambs.gov.uk">recycling.champions@scambs.gov.uk</a>

If you have a question about one of the council's services, you will be able to find several answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.



## 5. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scambs.gov.uk](mailto:recycling.champions@scambs.gov.uk) or telephone 07525 213774.

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## Committee Action Sheet - North Area Committee (NAC)

Date: 8/6/2023

1. Minute reference: 23/15/NAC Open Forum Q1 A representative from Garden Walk Residents Association raised concerns about poor conditions of roads / pavements.
  - Action: Councillor Bird to ask Highways Officers to meet with the member of the public and see if anything could be done. Councillor Carling and Councillor Rae agreed to meet with the member of the public to look at overgrown vegetation.
  - Progress: 10/8/23 – No update.
  
2. Minute reference: 23/15/NAC Open Forum Q3 Noted the recent report of properties needing to be demolished in Darwin Green and the concerns raised about the noise impacts on Brierley Walk residents.
  - Action: Councillor Todd-Jones to liaise with Barratt Homes to check what they are doing about liaising with residents.
  - Progress:
  
3. Minute reference: 23/13NAC Police and Safer Neighbourhoods report
  - Action: Sergeant Jeffrey to investigate what (if any) enforcement action could be undertaken regarding the vehicles which were driving ('rat-running') on Garden Walk where 'resident access/restrictions' applied.
  - Progress:

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